



SmartCare™ Onsite Services

Delivery Assist

For faster, smarter, simpler equipment deployment, Welch Allyn delivers.

When you purchase new equipment for your facility, you want it unpacked, installed and operational as quickly as possible. Unfortunately, your staff may not have the training—or time—to get it done. This can result in clogged loading docks and biomed areas as well as potential shipping, receiving and service issues.

Let us help!

Welch Allyn SmartCare Delivery Assist program provides factory-trained and authorized staff to assist onsite with new equipment deliveries, including:

- Unboxing of equipment, removal of debris and equipment set up
- Device inventory
- Deployment of equipment throughout the facility
- Registration of device warranties
- Assembly of roll stands, wall mounts and carts (if applicable)

It's everything you need to ease the burden of implementation on biomed, IT and clinical staff while facilitating fast, easy deployment of new devices throughout the hospital. And because we focus on our own products, Welch Allyn is uniquely positioned to accelerate the deployment process and immediately address any issues related to integration or warranty provisions.

To learn more about Welch Allyn **SmartCare Delivery Assist**, talk to your Welch Allyn representative today or call:

For Cardiopulmonary Products: 1.888.667.8272
For Vital Signs Products: 1.800.535.6663

SmartCare™ Service
 A Hill-Rom® Solution

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 Skaneateles Falls, NY 13153 USA
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The **SmartCare Delivery Assist** program is available for select **Welch Allyn** vitals and cardiopulmonary products:

DELIVERY
ASSIST
PROGRAM

- Inventory goods by material number, quantity and serial number, when applicable
- De-palletize shipment
- Unbox and stage product
- Unbox and assemble roll stands, when applicable
- Unbox and assemble wall mounts when applicable
- Attach device to roll stand, wall mount or cart
- Attach accessories to device (SpO₂ cable, NIBP hose and cuff, temperature sensor, power supply, barcode scanner, quick reference card, ECG cable, IBP Tango)
- Perform device in-service
- Affix customer-provided asset tag, if required
- Dispose of waste packaging
- Register device warranty with Service
- Service Agreement activation for customers purchasing a Service Agreement
- Perform ground continuity, leakage current and power-on test, if required
- Distribute assembled product to nursing floors, if needed
- Configure devices per customer requirements, if needed
- Provide summary report to customer

WELCH ALLYN VITAL SIGNS MONITORS	
*minimum of 10 devices	
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	<div><div>PATIENT MONITORING</div><div></div></div>
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WELCH ALLYN RESTING ECGs	
*minimum of 4 devices	
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	<div><div>CARDIOPULMONARY</div><div></div></div>
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