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RE: Welch Allyn CareTemp Part Number 105801 Thermometer Serial Number
Date: August 18, 2015
From: Kristin Daly, Sr. Marketing Specialist, Thermometry

For Informational Purposes Only

This bulletin is to make you aware of a serial number issue regarding the first 2,000 pieces of our Welch Allyn CareTemp (Part Number 105801) Thermometer.

Below is an explanation of the serial number difference between the device and gift box.

For CareTemp, the device SN should be the same as the gift box SN:

(21)YYMWWWXXXXX, (15 as year 2015, 1 as January, 030 for the working no., and 00001~02000 as the serial no.)

For the first 2000 pieces the serial numbers are (21)15103000001~(21)15103002000

However, a mistake was made during printing of the serial number sticker on the box and there is a slight difference between the format of the device serial number sequence and the box serial number sequence.

The issue has been corrected, and new stock received after the initial March shipment has matching serial number sequence on the device and the box.

The following is true for the first 2,000 pieces (the right most digits being 1 - 2000):

The **device** SN is correct:

(21)15103000001~(21)15103002000



The **box SN** is not correct, the format used was

(21)YYYYMMXXXXX as (21)20150100001~ (21)20150102000

(2015 as year 2015, 01 as January, 00001~02000 as the serial no.)



Affected Serial numbers:

Device serial number: (21)15103000001 - (21)15103002000

Corresponding gift box sticker serial number: (21)20150100001 - (21)20150102000

For example, for the serial number 1 packaging, you will see

The serial no. on device is (21)15103000001

The serial no. on gift box sticker is (21)20150100001

For the serial number 2 packaging, you will see

The serial no. on device is (21)15103000002

The serial no. on gift box sticker is (21)20150100002

If the last four digits of the serial number is between 1 and 2000, you should confirm whether the caller is providing the number from the device or the box, in order to properly interpret the date of production, and note both on any return merchandise authorizations to avoid confusion or question when received.