

Frequently Asked Questions

New MacroView™ Otoscope

I am not use to the bigger view – it's disorienting.

A. I have heard that from a few other doctors, but they found after using the MacroView for only a day or two, they became completely comfortable with the new view and appreciated the larger, sharper picture.

I am not getting a larger view, I am actually getting a smaller view.

A. Let's make sure the focus wheel is in the default position and that your head is placed between 1" to 6" away from the scope. You may also need to push the tip in a little more, as the additional magnification may be causing you to not to insert the tip as far as you normally would.

I am not getting the same FOV on my nasal exam

A. To get a larger FOV, move the focus wheel towards the larger silver bars. This will zoom the focus out and give you more field of view.

I am having trouble balancing/focusing the otoscope (*"pencil" style grip*)

A. One suggestion is to use a "hammer" style grip. Support the handle with the 2nd and 3rd fingers of your hand, which are placed against the child's cheek. If the child moves suddenly, your entire hand and scope will move, preventing trauma to the ear canal from the speculum.

Hammer Style Technique



Hammer Style



Pencil Style

