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| Document Description: TSB-Braun 6000 Broken Tether | Document Number: 20015238 Version: A |
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Technical Service Bulletin

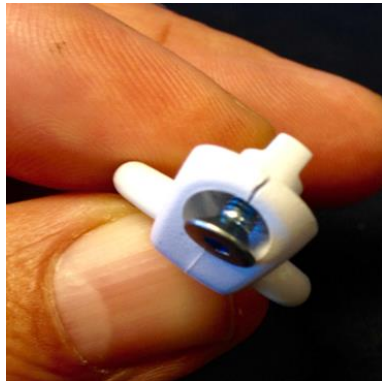
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| Product: Braun 6000 | Date: 2019-01-11 |
| Subject: TSB-Braun 6000 Broken Tethers | |
| HW Version(s) Affected: NA | SW Version(s) Affected: NA |
| Serial Numbers Affected: NA | Lot or Date Code Affected: NA |

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| Classification: Informational Only |
| Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input type="checkbox"/> Customers <input type="checkbox"/> Company Confidential |

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| It can be distributed or made available to only those individuals, companies, and organizations which have current Welch Allyn Confidentiality Agreements, and have a need to know. | |
| Training Required: | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Summary: | The tether accessory for the Braun 6000, materials 106201 PRO6000 TETHER W/6 FT CORD and 106204 PRO6000 Tether W/9 FT Cord may crack and/or break. |
| Issue: | The cleat securing the tether to the handle is cracking and/or breaking resulting in the handle becoming untethered from the cradle or CSM. The cleat may crack and/or break due to over tightening of the screw securing the cleat to the thermometer. The problem may be aggravated when using unauthorized cleaning solutions which can cause the plastic to become brittle. |
| Action: | <ul style="list-style-type: none"> • Recommended torque specification to secure the cleat to the handle is 6.0in-lbs. • Use only approved cleaning solutions in accordance with the DFU. • The tether is covered by a one-year warranty. Tethers with broken cleats will be replaced at no charge under the warranty. |

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Photos: Cleat securing tether to handle may crack and result in tether becoming detached from the handle.



| Version | Sec, Pg, Para Changed | Change Made | Date Version Created | Version Created By (initials) |
|---------|-----------------------|-----------------|----------------------|-------------------------------|
| A | N/A | Initial Release | 2019-01-11 | GCS |