


Document Description: TSB-CONNEX CS ADTAUTODISCHARGE FIX LIMIT	Document Number: 20014455 Version: B
	
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Technical Service Bulletin

Product: Connex CS **Date:** 2017-03-10

Subject: TSB-CONNEX CS ADTAUTODISCHARGE FIX LIMIT

HW Version(s) Affected: N/A	SW Version(s) Affected: 1.7.1 & earlier
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Classification: As Needed

Distribution:

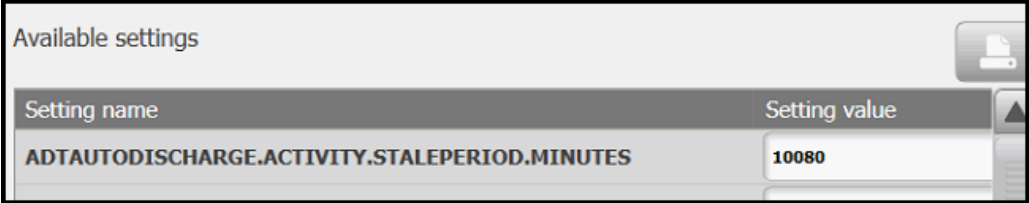
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Training Required: Yes No

Summary: In the Connex CS Admin Tools there is an available adjustment to set the *ADT Auto-discharge stale period* time (in minutes). The maximum setting the UI will accept is 10080 minutes (7 days), however it is possible to use *SQL Server Management Studio* (SSMS) to increase the limit beyond the 7-day UI limit. This bulletin provides a workaround for customers who wish to increase this period beyond 7 days.



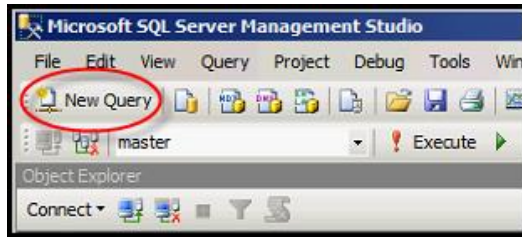
Note: For customers that want to disable ADT Auto-discharge completely, simply change the “ADTAUTODISCHARGE.ENABLED” value from *TRUE* to *FALSE*.



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Procedure: **Note:** this procedure may be performed on a customer’s live Connex CS system without any impact to workflow.
The Welch Allyn resource applying this bulletin must have a working knowledge of the Connex CS System.

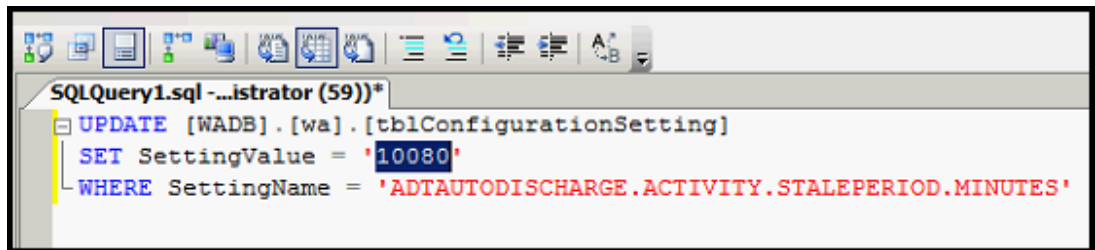
1. Confirm the desired setting (in minutes) with the customer.
2. Access the Connex CS Server using an account with Administrator privileges.
3. Open *SQL Server Management Studio* (SSMS) with valid login credentials.
4. Select the *New Query* button (Top left side toolbar) in *SQL Server Management Studio* window.



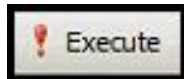
5. Copy the query below and paste in *SQL Server Management Studio* query window.

```
UPDATE [WADB].[wa].[tblConfigurationSetting]
SET SettingValue = '10080'
WHERE SettingName = 'ADTAUTODISCHARGE.ACTIVITY.STALEPERIOD.MINUTES'
```


6. Replace the setting value (highlighted) to the desired setting value requested by the customer.



7. *Execute* the query.

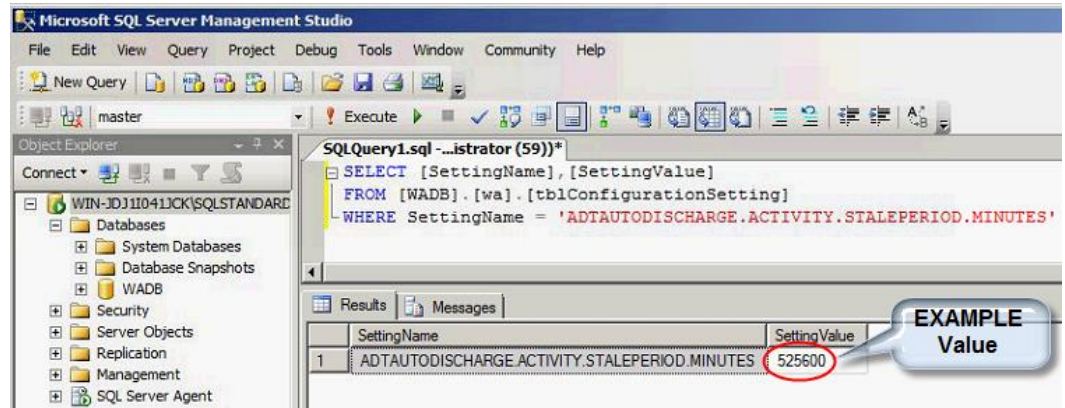


8. Next, copy and *Execute* the query below in *SQL Server Management Studio* query window and verify that the

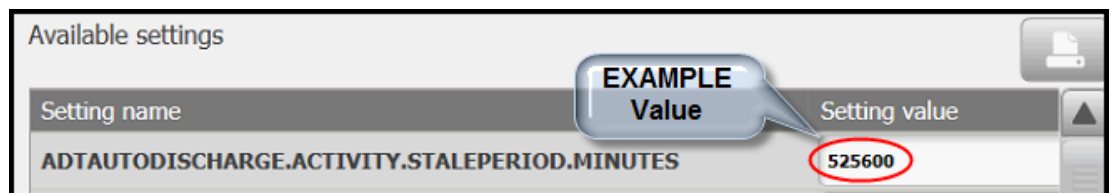
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'ADTAUTODISCHARGE.ACTIVITY.STALEPERIOD.MINUTES' 'SettingValue' matches with the value updated in the previous steps.

```
SELECT [SettingName],[SettingValue]
FROM [WADB].[wa].[tblConfigurationSetting]
WHERE SettingName = 'ADTAUTODISCHARGE.ACTIVITY.STALEPERIOD.MINUTES'
```



9. Close *SQL Server Management Studio*.
10. Launch 'Connex CS Administrator tool' and confirm it launches without error.
11. Select Admin Tools tab → Settings → Server and verify that 'ADTAUTODISCHARGE.ACTIVITY.STALEPERIOD.MINUTES' Setting value matches with the new desired value.



END OF BULLETIN

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2017-03-10	DCS
B	Summary	Removed 'Note' claiming no value for Episodic only. Does not affect the Procedure.	2017-03-21	DCS

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