


Document Description: TSB – RV100 Lithium Ion Battery p/n 725706	Document Number: 20014415 Version: B
	
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<h2>Technical Service Bulletin</h2>		
Product:	RetinaVue	Date: 2017-03-07
Subject:	Release of new RV100 Lithium Ion Battery p/n 725706	
HW Version(s) Affected:	RV100, RV100-B and RV100-6 with firmware 5.10.00 will be shipped with Battery p/n 725706.	SW Version(s) Affected: N/A
Serial Numbers Affected:	RV100, RV100-B and RV100-6 starting from serial number 100002170018 with firmware 5.10.00 will be shipped with Battery p/n 725706.	Lot or Date Code Affected: See Serial numbers affected.
Classification:	Informational Only	
Distribution:	<input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input type="checkbox"/> ASPs <input type="checkbox"/> Distributors <input type="checkbox"/> Customers <input type="checkbox"/> Company Confidential	
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Training Required:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Summary:	Larger capacity Lithium Ion Battery p/n 725706 as alternative to Battery p/n 411241	

A larger capacity Lithium Ion Battery (internal facing p/n 725706) is being released to replace the current Lithium Ion Battery (internal facing p/n 411241). The customer facing p/n remains the same p/n 106405. The new battery has the potential for a 30% increase in usage time if follow current define workflow.

The new Battery (internal facing p/n 725706) will be shipped with RV100, RV100-B and RV100-6 with firmware 5.10.00.

It is backward compatible for use on RV100, RV100-B and RV100-6 with firmware 5.00.07 and earlier.

Welch Allyn Inventory:

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RV100, RV100-B and RV100-6 within Welch Allyn’s inventory containing Lithium Ion Battery p/n 106405 (internal facing p/n 411241) will be used up.

Product Service:

There is no need to rework the exchange units.

Sales/ Field Service:

There is no need to replace RV100 with firmware 5.00.07 and earlier with new battery (internal facing p/n 725706).

Customer Care:

There is no need to replace RV100 with firmware 5.00.07 and earlier, with new battery (internal facing p/n 725706). Battery p/n 106405 listed on the Welch Allyn RetinaVue Network website for the Parts and Accessories listing.

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2017-01-30	SC
B	all	Customer facing p/n 106801 was initially used but team decided to keep current customer facing p/n 106405 and structure replacement of internal facing p/n 411241 with 725706.	2017-03-07	SC