**Technical Service Bulletin**

<table>
<thead>
<tr>
<th>Product:</th>
<th>RetinaVue</th>
<th>Date:</th>
<th>2017-03-07</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subject:</td>
<td>Release of new RV100 Lithium Ion Battery p/n 725706</td>
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</tbody>
</table>

**HW Version(s) Affected:**
- RV100, RV100-B and RV100-6 with firmware 5.10.00 will be shipped with Battery p/n 725706.

**Serial Numbers Affected:**
- RV100, RV100-B and RV100-6 starting from serial number 100002170018 with firmware 5.10.00 will be shipped with Battery p/n 725706.

**Classification:**
- Informational Only

**Distribution:**
- ☒ Customer Care
- ☒ Product Service
- ☒ Field Service
- ☐ ASPS
- ☐ Distributors
- ☐ Customers
- ☐ Company Confidential

**Lot or Date Code Affected:**
- See Serial numbers affected.

**Summary:**
Larger capacity Lithium Ion Battery p/n 725706 as alternative to Battery p/n 411241.

A larger capacity Lithium Ion Battery (internal facing p/n 725706) is being released to replace the current Lithium Ion Battery (internal facing p/n 411241). The customer facing p/n remains the same p/n 106405. The new battery has the potential for a 30% increase in usage time if follow current define workflow.

The new Battery (internal facing p/n 725706) will be shipped with RV100, RV100-B and RV100-6 with firmware 5.10.00.

It is backward compatible for use on RV100, RV100-B and RV100-6 with firmware 5.00.07 and earlier.

**Welch Allyn Inventory:**
RV100, RV100-B and RV100-6 within Welch Allyn’s inventory containing Lithium Ion Battery p/n 106405 (internal facing p/n 411241) will be used up.

**Product Service:**
There is no need to rework the exchange units.

**Sales/ Field Service:**
There is no need to replace RV100 with firmware 5.00.07 and earlier with new battery (internal facing p/n 725706).

**Customer Care:**
There is no need to replace RV100 with firmware 5.00.07 and earlier, with new battery (internal facing p/n 725706). Battery p/n 106405 listed on the Welch Allyn RetinaVue Network website for the Parts and Accessories listing.

<table>
<thead>
<tr>
<th>Version</th>
<th>Sec, Pg, Para Changed</th>
<th>Change Made</th>
<th>Date Version Created</th>
<th>Version Created By (initials)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>N/A</td>
<td>Initial Release</td>
<td>2017-01-30</td>
<td>SC</td>
</tr>
<tr>
<td>B</td>
<td>all</td>
<td>Customer facing p/n 106801 was initially used but team decided to keep current customer facing p/n 106405 and structure replacement of internal facing p/n 411241 with 725706.</td>
<td>2017-03-07</td>
<td>SC</td>
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