



Technical Service Bulletin

PATIENT MONITORS SYSTEMS

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Bulletin Type: AS NEEDED

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Subject: TSB-CCSS SQL LICENSE

Distribution Scope: Welch Allyn Global Technical Support, Product, Field & Customer Service.

Product(s) Referenced: Connex Clinical Surveillance System

Summary: Provide clarity during the pre-sales and pre-install processes regarding Microsoft SQL Licensing responsibilities (Welch Allyn and Customer). Welch Allyn has defined this responsibility as described below in bold. "You" being the customer:

Welch Allyn provides licenses of Microsoft SQL Software only for the server and workstations that you purchase from Welch Allyn for use on your network. You are solely responsible for obtaining (from an authorized Microsoft distributor) the Client Access Licenses (CALs) of Microsoft SQL Software that are required for all additional Welch Allyn devices that are connected to your network.

This means that our customers will be responsible for providing a CAL compatible with *SQL Server 2008 R2 Standard* for each additional client connecting to the server. This requirement does not apply to Connex CS Stand Alone Workstations.

Welch Allyn Manufacturing will include the appropriate Microsoft SQL licensing documentation when the product is shipped to the customer.

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Issue:	<ul style="list-style-type: none"> • A business decision was made to define customer responsibility as described in the Summary above; therefore the documents listed below should use this or similar language in their corresponding sections when addressing SQL licensing and responsibilities. These documents will all be adjusted to reflect the new details at their next revision. <ul style="list-style-type: none"> 80018048D CCSS Scope of Work (SoW) 80018292E Appendix Connex CS Technical Requirements 20013603B Virtual Connex Server - Appendix A - Technical Req 20013216D CCSS Install Task List 80018045D CCSS Pre-Install Checklist 80018210 Rev E Admin Guide 20012794 Rev D Server IG • IMPORTANT NOTE: Prior to this business change a limited number of LMR customers were supplied with a SQL license that covers the <u>entire</u> CCSS. These customers (only) are exempt from the CAL requirement described above. Welch Allyn will be able to identify these customers (if needed) by the unique material number listed in the Sales Order: <ul style="list-style-type: none"> ○ Material - Pre CAL Requirement: <ul style="list-style-type: none"> ▪ 719613 MICROSOFT SQL SRV 2008 STD ○ Material – With CALs: <ul style="list-style-type: none"> ▪ 722241 MS-SQL SRV PLUS 5 CAL 2008 STD LIC EMB
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Action: Standard TSB distribution.

Reference to Standards:	<ul style="list-style-type: none"> • 21 CFR Part 820, ISO 13485, MPD SOP-0002
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Notes:

1. Contact the Welch Allyn Complaints Department to initiate or process a medical device complaint resulting from this or other issues.
2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

End of Bulletin

Revision History

Version	Description	Change #	Init	Release Date	Appr
A	Initial Release	D*	DCS	D*	D*
B	Correction to incorrect DIR number on page 1 and footer	D*	DCS	D*	D*

D* SEE SAP DIR FOR CHANGE NUMBER, APPROVER NAME AND DATE OF APPROVAL

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