Customer Service Bulletin

Product: Scale-Tronix SCALES
Date: 2017-02-01

Subject: Scale-Tronix END OF SERVICE SUPPORT NOTIFICATION

HW Version(s) Affected: See List
SW Version(s) Affected: N/A

Serial Numbers Affected: N/A
Lot or Date Code Affected: See List

Classification: Informational Only

Distribution: ☒ Customer Care ☒ Product Service ☒ Field Service
☒ ASPs ☒ Distributors ☒ Customers ☐ Company Confidential

Training Required: ☐ Yes ☒ No

Summary: End of Service Support Notification

Dear Welch Allyn Customer,

The table below lists products that reached the End of Manufacturing (EoM) and were discontinued and no longer offered for sale.

Effective Immediately, those products listed below will reach the End of Service Support (EoSS) and Welch Allyn has determined that:

*All Technical Phone, Service, Calibration Support activities will be discontinued for the products listed below. Repair parts and Accessories may be available on limited basis depending on model of scale.*

Should you have any additional questions regarding this notification please don’t hesitate to contact Welch Allyn Customer Care.

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
<th>Recommended Replacement</th>
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<td>1-Jan-16</td>
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<td>Document Number: 80021155</td>
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<td>Description: Scale-Tronix END OF SERVICE SUPPORT NOTIFICATION</td>
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<td>5060-PS</td>
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**Version**: A  
**Sec, Pg, Para Changed**: N/A  
**Change Made**: Initial Release  
**Date Version Created**: 2015-11-30  
**Version Created By**: MEB

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<td>Added more models dated 8/1/16 and removed OEM Scales from list</td>
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<td>C</td>
<td>N/A</td>
<td>Added 2001S Scale dated 8/31/16</td>
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<td>D</td>
<td>N/A</td>
<td>Added more models dated 2/1/17 and adjusted descriptions of all</td>
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<td>scales to be more accurate</td>
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**Welch Allyn**

80021155 CSB-Scale-Tronix END OF SERVICE SUPPORT NOTIFICATION

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