Customer Service Bulletin

Monitoring Products

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Date: 2011-11-18 SAP DIR #: 20012797

Subject: CSB-SPOT IR USB Adapter Release

CAR Number: Not Applicable

Distribution Scope: WA Customers, ASP's, and Distributors
WA Customers, ASP’s, WA Distributors, Technical Support, Product Service, & International Service Centers

Product(s) Referenced: SPOT Vital Signs Monitor Versions 1 and 2

SW Version: Not Applicable

Serial No. / Lot Code: All

Summary: Welch Allyn has validated and introduced a USB to IR adapter for use with the SPOT Vital Signs Monitor. This is to keep up with changes in the Computer industry and the rapid migration from Serial Port to the Universal Serial Bus (USB).

Issue: New computers, especially laptop and tablet devices, typically do not include serial ports.

Action: None

Reference Standards:
- 21 CFR Part 820, ISO 13485, MPD SOP-0002
**Updates:**

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**Service Strategy:** Not Applicable

**Required Training:** Not Applicable

**Required Tools:** Not Applicable

**Required Materials:** Not Applicable

**Quality Process for failed units or components:** Not Applicable

**Procedure:** Not Applicable

**Quality Documents:**

- All service centers using SAP to record service transactions:
- All other service centers and Field Service:

**Notes:**

1. Contact the Welch Allyn Complaints Department to initiate or process a medical device complaint resulting from this or other issues.

2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

**End of Bulletin**

**Revision History**

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D* - Refer to SAP DIR digital signature log for approval details.