



Technical Service Bulletin

Stethoscope Products

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Bulletin Type: Information Only

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THIS DOCUMENT CONTAINS CONFIDENTIAL INFORMATION

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Subject: TSB- MEDITRON Obsolescence Notice

Distribution Scope: WA Technical Support, Product Service, & International Service Centers

Product(s) Referenced:

5079-430	ANALYZER,MEDITRON WITH ECG
5079-430V	MEDITRON ANALYZER W/ECG-VET.
5079-401	DISTRIBUTOR,MEDITRON
5079-405	ELECTRONIC SCOPE,ELITE ELECTRONIC
5079-405V	ELEC VET SCOPE,ELITE ELECTRONIC

Summary: Effective NOV 16, 2011, WA will no longer sell the following:

5079-430	ANALYZER,MEDITRON WITH ECG
5079-430V	MEDITRON ANALYZER W/ECG-VET.
5079-401	DISTRIBUTOR,MEDITRON

Effective DEC 31, 2011, WA will no longer sell the following:

5079-405	ELECTRONIC SCOPE,ELITE ELECTRONIC
5079-405V	ELEC VET SCOPE,ELITE ELECTRONIC

Issue: These products were scheduled for obsolescence on 12/31/2011. Due to lack of inventory from our Supplier, the decision was made to obsolete NOV 16, 2011. All one year warranties will be honored and WA will continue to Service these products for two years or until parts are no longer available. There is currently no replacement for these products.

MEDITRON is also known as MediStim

Reference to Standards:

- 21 CFR Part 820, ISO 13485, MPD SOP-0002

Required Training:

Written notification sent to Customer and Technical Service managers. Dealer letter mailed week of NOV 16, 2011. Sales notification placed on new Sales Landing Page.

Procedure:

For all customer issues or lack of warranty/service inventory, please contact the marketing product manager.

Quality Documents:

All service centers using SAP to record service transactions: For each product serviced, record the service activity in SAP.

All other service centers and Field Service: For each product serviced, complete and file a service report and attach to the service DHR.

Notes:

1. Contact the Welch Allyn Complaints Department to initiate or process a medical device complaint resulting from this or other issues.
2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

End of Bulletin

Revision History					
Version	Description	Change #	Init	Release Date	Appr
A	Initial Release	D*	MEB	D*	D*
B	Removed unused sections of TSB. Updated procedure section by removing Eleanor Fitzgerald name and number and replacing with Product Manager.	D*	MEB	D*	D*
C	Correct Date to reflect the right year.	D*	MEB	D*	D*
D* - SEE SAP DIR FOR CHANGE NUMBER, APPROVER NAME, AND DATE OF APPROVAL..					