



Technical Service Bulletin

Lighting Products

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Bulletin Type: Information Only

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Date: 2011-07-27

SAP DIR #: 20012637

Subject: TSB-GREEN SERIES LIGHTS REPAIR PARTS

CAR Number: N/A

Distribution Scope: WA Customers, ASP's, and Distributors
WA Technical Support, Product Service, & International Service Centers

Product(s) Referenced: Release of Repair parts for GS 900 series lights for the Ceiling, Wall and Stand mounts.

SW Version: N/A.

Serial No. / Lot Code: N/A

Summary: Various parts are now available in support of the Green Series Lighting Products. This includes Exam Light IV, GS-300, GS-600 and GS-900.

Issue: Service and repair parts were not initially available in support of the GREEN SERIES Lighting Products. After some time in the field, we have developed a list of parts that will be available to help support these products..

Action: Updated the list of Repair Parts for the Green Series Lighting products.

Repair BOM's are shown in this table

<u>BOM Material Numbers</u>	<u>Description</u>
GS EXAM Light IV	GS EL IV SERVICE AND REPAIR BOM
GS300	GS300 SERVICE AND REPAIR BOM
GS600	GS600 SERVICE AND REPAIR BOM
GS900	GS900 SERVICE AND REPAIR BOM
406447_RBOM	GS900 STAND AND REPAIR BOM

Repair Parts are shown in the table below. Highlighted items are the recent additions to the Repair parts list.

Material No.	Description
48805	GS Exam Light IV Focusing Sleeve
48950	Mobile stand for Exam Light IV (EL IV and GS300)
405966	GS Series Mobile Stand w/Weight (GS600)
711905	2 Inch Harley Castor
711906	2 Inch Harley Castor w/Brake
711909	SPS Lighting Thumb Screw
405528	Wall Bracket Assembly
405546	EX IV Assembly, Wall Bracket, International DFU, No Cord
406791	EX IV Assembly, Wall Bracket, Cord, DFU, Domestic
405679	GS300 with Control Box
405904	GS600 Assembly
714030	Platform Power Cord, North America
714032	Platform Power Cord, Europe
714031	Platform Power Cord, UK
714033	Platform Power Cord, Australia
714333	Platform Power Cord, South Africa
714034	Platform Power Cord, China
GS 900 Repair Parts	
405908	GS900 Luminaire
406449	GS900 Wall Mount
406448	GS900 Ceiling Mount
715529	GS900 Securing Segment
408361	WALL COVER, 1934621
408362	ARM JOINT COVER, 1934612
408363	SECURING RING, 1934615
408364	SECURITY CLIP, 1934618
408580	CEILING COVER, 1934620
408581	MOLDED BASE COVER, 1934613
408582	CASTORS, GS900 SERIES, 1934919
GS 900 Stand Repair Parts	
406447	GS900 Mobile Stand
717811	ACCESSORY KIT, SCREW, WASHER, 1930563
717812	STAND HANDLE, 1934614
717813	MOLDED COVER, 1934616
717814	IEC CONNECTOR, 1934617

Reference to Standards:

- 21 CFR Part 820, ISO 13485, MPD SOP-0002

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Updates: If required

Technical Manual	<input type="checkbox"/>	Repair Tool	<input type="checkbox"/>
Service Plan	<input type="checkbox"/>	Internet/Intranet	<input type="checkbox"/>
Procedures	<input type="checkbox"/>	Price List	<input type="checkbox"/>
Training Material	<input type="checkbox"/>	Other	

Service Strategy: Refer to DIR 20011275E Green Series Medical Lighting Service and Repair Plan.

Required Training: N/A

Required Tools: N/A

Required Materials: Service parts as listed above

Quality Process for failed units or components: Follow current process

Procedure: N/A.

Quality Documents: **All service centers using SAP to record service transactions:** For each product serviced, record the service activity in SAP.
All other service centers and Field Service: For each product serviced, complete and file a service report and attach to the service DHR.

Notes:

- Contact the Welch Allyn Complaints Department to initiate or process a medical device complaint resulting from this or other issues.
- Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

End of Bulletin

Revision History					
Version	Description	Change #	Init	Release Date	Appr
A	Initial creation	D*	MEB	D*	D*
B	Updated Title, modified list of repair parts, reformatted repair parts list	D*	MEB	D*	D*
D* - Refer to SAP DIR digital signature log for approval details.					