


Document Description: TSB - Upgrade Masimo License Obsolescence	Document Number: 20012516 Version: E
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Technical Service Bulletin

Product: CVSM, CIWS	Date: 2021-02-21
Subject: TSB - Upgrade Masimo License Obsolescence	
HW Version(s) Affected: All models with Masimo SpO2	SW Version(s) Affected: 1.70.00 or later
Serial Numbers Affected: NA	Lot or Date Code Affected: NA

Classification: As Needed


Distribution: Customer Care Product Service Field Service
 ASPs Distributors Customers Company

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Training Required: Yes No

Summary: This service bulletin has been obsoleted; please refer to TSB 20016377 revision A for the current procedure to install licenses required to activate additional parameters on the Masimo SpO2 module with the MX-3 or MX-5 PCBA.

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Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2011-05-10	GCS
B	various	Updated throughout for addition of RRA Masimo parameter and general process improvements	2013-01-18	CB
C	Form	Updated template to FCD-1482 Rev 8	2015-11-30 D*	GCS
	Date	Changed 2013-01-18 to 2015-11-30		
	Summary Para 1	Added ... with the MX-3 PCBA		
	Procedure Para 2	Added Caution:...		
	Procedure Para 3	Added Note:...		
	Procedure step 1.6	Changed ... WAST version 1.5.0.0 or greater to ... WAST version 1.8.0.0 or greater		
	Procedure step 2.1	Add "In TeamViewer version 10..."		
	Trouble shooting	For Symptom: The User interface license will not activate in issue 1 and solution 1 replaced Port 5093 with 5095		
D	Date	Changed 2015-11-30 to 2017-07-27	2017-07-27	GCS
	Various	Changed the browser from IE to Firefox		
	Various	Updated support of MX-5		
	Required Tools	Removed Windows XP SP3		
	Procedure Step 2.1	Removed caution and note		
	Step 2.1	Updated sign in procedure. Changed TeamViewer version to 11		
	Step 3	Updated save file procedure		
	Step 4	Added procedure to select MX-3/MX-5		
	Steps 4 ~ 11	Updated step numbers		
	Step 1.1, 7.7 and troubleshooting procedures	Added Windows 8 and/or the inbox path for the destination (customer) computer		
	Trouble shooting	Added instructions to view number of remaining licenses in a dongle		
E	OBSOLETE TSB	REFERENCE 20016377 REVISION A	2021-02-02	MDB