

Welch Allyn, Inc.®

Medical Products

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DATE: 2009-05-20**SAP DIR #: 20011483**

Subject: TSB - WA Holter Release Ver. 1.4.0.2**Bulletin Type: Software update****Product Family: Holter****Originator: SS / JR Service Engineering Department****Author: Kirk Stevenson**

Issue:

- Bluetooth communications improvements to ensure connectivity and transfer of data. This issue is when the system can find a recorder, but fails during sending of the configuration file to the recorder.

Note: This is the same change as made for the 1.4.0.1 patch release. 1.4.0.2 will be placed on the upgrade CD.

- For Vista installations, if any other SQL Express instance exists, the WA Holter System will fail to install WAHolter01 instance of SQL Express.

Distribution Key:

- Internal Welch Allyn distribution only
- External Welch Allyn distribution

Solution Statement: Global Instruments has released 1.4.0.2. The new software was released in May of 2009. This is a new full release of the software that includes the 1.4.0.1 patch. Upgrades can be performed on all lower versions of the Holter software, including patches. The update CD can be ordered using P/N 705921.

Classification of Action:

- Mandatory
- Optional
- Does Not Apply

When:

- Immediate
- On Next Service
- At Agreed Upon Time

Service Information and/or Requirements:

- **Documentation required:**

706063 Installation Guide (updated to version 006-700-0075-E)

- **Components Required:**

N/A

- **Materials Required:**

N/A

- **Technician Qualifications:**

N/A

- **Tools and Test Equipment Required:**

N/A

- **Reporting / Recording of Findings:**

N/A (Attach inspection and service report, if applicable)

- **Contact(s):**

N/A

- **Parts Disposition:**

- **In-Stock:** N/A

- **Failed parts:** N/A

- **Date or Lot Code and Location:**

N/A

- **TechView CD:** N/A

COMPLAINTS: Welch Allyn, Inc. Medical Customer Complaint process must be followed for any complaint activity resulting from this or other issues.

Note:

Drawings and/or illustrations and/or part numbers in this document are for reference purposes only and current to the date of this bulletin. Contact the Welch Allyn Service Engineering Department at Skaneateles Falls NY, USA if you have any questions about this bulletin, or to verify that you have the most current service information.

Revision History

VERSION	DESCRIPTION	CHANGE #	INIT	DATE	APPR
A	Release to SAP	D*	KJS	2009-05-20	D*

D* See SAP DIR for Change number, Approver Name and the Date of Approval

End of Bulletin