# Technical Service Bulletin

## Product: RetinaVue Network  
**Date:** 2017-02-01

## Subject: Software Version 3.4 Release

### HW Version(s) Affected:
- RV100, RV100-B and RV100-6 with firmware versions 5.00.05 and 5.00.07

### SW Version(s) Affected:
- RVN 3.0, 3.1, 3.2 or 3.3

### Serial Numbers Affected:
- N/A

### Lot or Date Code Affected:
- N/A

## Classification: Informational Only

## Distribution:
- ☒ Customer Care
- ☒ Product Service
- ☒ Field Service
- ☐ ASNs
- ☐ Distributors
- ☐ Customers
- ☐ Company Confidential

### Training Required:
- ☒ Yes
- ☐ No

## Summary:
- Release of RVN 3.4 software

RetinaVue Network software version 3.4 has been released for production and service. This update applies to customers using version 3.0, 3.1, 3.2 or 3.3. The software changes in version 3.4 include:

1. Application and portal User Accounts secure password policy such as strength and uniqueness requirement, and fixed expiration period.
2. Password resets by sending a temporary password via email.
3. Improving User audit logging traceability.
4. User interface improvements such as contact information input fields to support international formats and exam over-read page displays comments from EMR order if present.

Refer to DIR 60081275 RVN 3.4 Software Release Notes for details of the changes.

Access to the software version 3.4 is through the customer portal.
<table>
<thead>
<tr>
<th>Version</th>
<th>Sec, Pg, Para Changed</th>
<th>Change Made</th>
<th>Date Version Created</th>
<th>Version Created By (initials)</th>
</tr>
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<tbody>
<tr>
<td>A</td>
<td>N/A</td>
<td>Initial Release</td>
<td>2017-02-01</td>
<td>SC</td>
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