

ELI™ 380 Resting ECG

SmartCare™ Complete Service Program

A support services program designed specifically for your busy organization

Let Welch Allyn eliminate the worry of interruptions or unexpected costs caused by equipment that is out for repair or maintenance. The **SmartCare Complete** program delivers the right mix of services to help minimize equipment downtime and put devices back into the hands of your caregivers—when and where they need them.



With the Welch Allyn SmartCare Complete program, you will receive:

- **On-site Support**—Local, factory-trained field service engineers will provide complete on-site servicing of all equipment
- **Preventive Maintenance**—Performed per manufacturer's specifications on all contracted equipment at your facility
- **Exchange Coverage**—A device of like functionality expedited to you, enabling continued patient care
- **Software Updates**—Access to iterative software releases (for the modality purchased)
- **Accessory Protection**—Major accessories eligible for replacement if damaged or broken—one per year, per device
- **Free Overnight Shipping**—All costs associated with shipping the product will be covered
- **Technical Support**—Troubleshoot issues, download updates, access a priority phone number and more using our trained technical staff

Program Options for the ELI 380 ECG:

Material Number	Description
S9-ELI380-PMCR-1	ELI 380 On-Site Premium Program, PM, Calibration and Repair, 1-year
S9-ELI380-PMCR-3	ELI 380 On-Site Premium Program, PM, Calibration and Repair, 3-year
S9-ELI380-PMCR-5	ELI 380 On-Site Premium Program, PM, Calibration and Repair, 5-year

Devices and Accessories Covered:

Material Number	Description
ELI 380	ELI 380 Electrocardiograph
9293-046-60	Lead Set WAM/AM12 Module 10-wire AHA Gray
4800-017	Lithium-Ion Battery
3181-008	Power Cord US/CAN Hospital
9911-024-50	ELI Cart with Drawer

Coverage Comparison Versus the Standard Warranty:

	During Warranty	SmartCare Complete Program
380 Electrocardiograph	Yes (2 Years)	Yes
Accidental Damage	No	Yes
Patient Cable	Yes (90 Days)	Yes (One per Year)
Software Updates	Yes	Yes
Battery	Yes (90 Days)	Yes
On-Site Support	No	Yes
Preventive Maintenance	No	Yes (Annually)

Visit www.welchallyn.com/services for more information and a complete listing of programs available on a range of Welch Allyn products. Covered accessories and entitlements are subject to change without notice.



Clinical excellence. Connected solutions. Continuous innovation.
Welch Allyn Cardiology is proud to be powered by Mortara.