

Welch Allyn Partners in CareSM

Comprehensive Partnership Program ELITM 380 Resting ECG

A support services program designed specifically for your busy organization

Let Welch Allyn eliminate the worry of interruptions or unexpected costs caused by equipment that is out for repair or maintenance. The Partners in Care program delivers the right mix of services to help minimize equipment downtime and put devices back into the hands of your caregivers—when and where they need them.

With the Welch Allyn Comprehensive Partnership Program, you will receive:



- **Software Updates**—Access to iterative software releases (for the modality purchased)
- **Accessory Protection**—Major accessories eligible for replacement if broken during normal use—one per year, per device. Accidental damage not covered.
- **Free Shipping**—All costs associated with shipping the product will be covered
- **Technical Support**—Troubleshoot issues, download updates, access a priority phone number and more using our trained technical staff
- **Factory Repair Service**—Parts and labor included
- **Loaner Coverage**—No cost for access to loaners during repair to ensure equipment is always available



Program Options for the ELI 380 ECG:

| Material Number | Description |
|-----------------|---|
| S1-ELI380-1 | ELI 380 Comprehensive Partnership Program, 1-year |
| S1-ELI380-3 | ELI 380 Comprehensive Partnership Program, 3-year |
| S1-ELI380-5 | ELI 380 Comprehensive Partnership Program, 5-year |

Devices and Accessories Covered with Partners in Care:

| Material Number | Description |
|-----------------|--|
| ELI 380 | ELI 380 Electrocardiograph |
| 9293-046-60 | Lead Set WAM TM /AM12 Module 10-wire AHA Gray |
| 4800-017 | Lithium-Ion Battery |
| 3181-008 | Power Cord US/CAN Hospital |

Coverage Comparison Versus the Standard Warranty:

| | During Warranty | Partners in Care Comprehensive Coverage |
|------------------------|-----------------|---|
| 380 Electrocardiograph | Yes (2 Years) | Yes |
| Patient Cable | Yes (90 Days) | Yes (One per Year) |
| Software Updates | Yes | Yes |
| Battery | Yes (90 Days) | Yes |

Visit www.welchallyn.com/services for more information and a complete listing of Partners in Care programs available on a range of Welch Allyn products. Covered accessories and entitlements subject to change without notice.



Clinical excellence. Connected solutions. Continuous innovation.
Welch Allyn Cardiology is proud to be powered by Mortara.