



December 1, 2019

Dear Valued Customer,

I am writing to inform you that Hillrom will discontinue all service, repair and parts associated with our Welch Allyn® Vital Signs Monitor 300 Series on December 31, 2019. The last date to obtain an RMA is December 13, 2019.

If you are looking for a replacement device, the Welch Allyn Connex® Vital Signs Monitor or the Welch Allyn Connex Spot Monitor offer similar features and added benefits including:

- Easy-to-use color touchscreen display
- SureBP® technology, capable of a 15-second BP determination
- Built-in SureTemp® Plus predictive technology
- Braun ThermoScan® PRO 6000 Ear Thermometer
- Choice of market-leading pulse oximetry options
- Simple EMR connectivity options including WiFi, ethernet and Bluetooth®
- Additional continuous monitoring parameter options including 3- or 5-lead ECG

To obtain more information about these products from Hillrom or to create a transition plan for your facility, please contact your local sales representative.

Please contact Hillrom customer care at 1-800-535-6663 or your local representative should you have any questions regarding this notice. We appreciate your understanding in this matter and will continue to help you provide the best possible patient care.

Sincerely,

A handwritten signature in blue ink that reads 'Tiffany Moon'.

Tiffany Moon  
Global Marketing Product Manager  
Patient Monitoring  
Hillrom