



October 31, 2019

Dear Valued Customer,

In January 2014 and November 2014, Welch Allyn discontinued the sale and manufacture of their CP 100™ and CP 200™ Electrocardiographs respectively. Due to the age of the design of these products, we are no longer able to maintain service support activities.

This letter is to inform you that effective November 1, 2019, Hillrom will discontinue all technical phone, repair / service, calibration and parts support activities for CP 100 and CP 200 Electrocardiographs.

We thank you for your business, partnership and loyalty, and we look forward to continuing to serve your needs with other Hillrom products.

We appreciate your understanding in this matter and will continue to help you provide the best possible patient care. Please contact our customer service department at 1-800-535-6663 or your Hillrom representative with questions regarding this notice.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Lillian V. O'Neill', with a long, sweeping underline.

Lillian V. O'Neill
Product Specialist, Global Marketing
Diagnostic Cardiology
Hillrom