



August 15, 2019

Dear Valued Customer,

We are issuing this letter to inform you that Hillrom will discontinue sale of the Mortara Surveyor™ S4 Telemetry Monitor outside of Italy and Clinical Research Organization (CRO) markets effective September 30, 2019. This end of sale announcement impacts the products listed in Table 1 of the Appendix.

The GEN1 hardware for Surveyor S12 and S19 Patient Monitors is under limited availability already and will be discontinued for manufacture and sale globally effective September 30, 2019. This end of manufacture and sale announcement impacts the products listed in Table 2 of the Appendix. S12 and S19 GEN2 products were released in June 2017 to replace the GEN1 hardware, and their sale is not affected.

Service and support for the impacted products will continue for up to five years from the end of sale date or until parts and accessories are no longer available.

We appreciate your understanding in this matter and will continue to help you provide the best possible patient care. Please contact our customer service department at 1-800-535-6663 or your Hillrom representative with questions regarding this notice.

Sincerely,

Ching Yue Yeung
Global Category Manager, Patient Monitoring
Hillrom, Inc.



Appendix

Table 1: End of sale product part numbers

Surveyor S4 Telemetry Monitors			
S4-Q-AXX-XXX	S4-Q-BXX-XXX	S4-Q-BSX-XXX	S4-Q-ASX-XXX

Table 2: End of manufacture product part numbers

Surveyor S12 (GEN1) Patient Monitors				
SUR12-NAE-XXXAB	SUR12-NDD-XXXAX	SUR12-BDH-CXAAA	SUR12-PAA-XXXAAX	SUR12-ADH-XXXAX
SUR12-NAG-XXXAD	SUR12-NCB-XXAAD	SUR12-BDH-CXAAD	SUR12-PAC-XXXAAX	SUR12-ADH-XXXAB
SUR12-NAA-CXXAX	SUR12-NCD-XXAAD	SUR12-BDH-DXAAX	SUR12-PDH-XXXAX	SUR12-ADH-XXXAD
SUR12-NAA-XXXAX	SUR12-NDD-XXXAAX	SUR12-BDH-XXAAD	SUR12-PCD-XXXAAX	SUR12-ACF-XXAAD
SUR12-NAC-XXXAX	SUR12-BAE-AAAAX	SUR12-BCB-XXXAD	SUR12-MDF-XXXAD	SUR12-ACH-XXAAD
SUR12-NBA-XXXAD	SUR12-BAE-DXAAX	SUR12-BCB-XXXAX	SUR12-MDH-XXXAB	SUR12-ADH-AXAAX
SUR12-NBA-XXXAX	SUR12-BAC-AXXAD	SUR12-BDD-XXXAB	SUR12-MDH-XXXAD	SUR12-ADH-XXAAD
SUR12-NCA-XXXAX	SUR12-BAC-BXXAX	SUR12-BCB-XXAAD	SUR12-MDF-XXXAAX	SUR12-ADH-XXXAAX
SUR12-NAA-XXXAAX	SUR12-BAC-XXXAX	SUR12-BDD-CXAAX	SUR12-MDB-XXXAX	SUR12-AAD-AXXAX
SUR12-NAC-XXXAAX	SUR12-BCA-XXXAX	SUR12-BDD-XXXAAX	SUR12-MDD-XXXAX	SUR12-ACD-XXXAX
SUR12-NBC-XXXAAB	SUR12-BAA-XXXAAX	SUR12-KAG-EAAAAX	SUR12-AAE-XXXAX	SUR12-ADB-XXXAX
SUR12-NBC-XXXAAD	SUR12-BDC-CXAAD	SUR12-KDG-BXAAX	SUR12-ABG-XXXAD	SUR12-ADD-BXXAX
SUR12-NBC-XXXAAX	SUR12-EBE-AXXAD	SUR12-KAA-DAXAX	SUR12-AAG-AXAAD	SUR12-ADD-XXXAC
SUR12-NDC-XXXAAX	SUR12-EBC-XXXAD	SUR12-KAA-XXXAAX	SUR12-AAA-XXXAX	SUR12-ADD-XXXAX
SUR12-QAA-CXXAX	SUR12-EBC-XXXAX	SUR12-KAC-FBAAX	SUR12-AAC-BXXAX	SUR12-ACD-AXAAC
SUR12-QAA-XXXAX	SUR12-EAA-XXAAD	SUR12-KAC-XXXAAX	SUR12-AAC-XXXAX	SUR12-ADD-XXAAD
SUR12-QAC-XXXAX	SUR12-EAA-XXXAAX	SUR12-KBC-EBAAX	SUR12-AAA-AXAAX	SUR12-ADD-XXXAAX
SUR12-QAA-XXXAAX	SUR12-EAC-XXXAAX	SUR12-KDC-XXXAAX	SUR12-AAA-XXXAAC	SUR12-GAC-AXXAD
SUR12-QAC-XXXAAX	SUR12-EBC-XXXAAX	SUR12-KCH-XXXAD	SUR12-AAA-XXXAAX	SUR12-JAE-XXXAAX
SUR12-QDC-XXXAAX	SUR12-ECH-XXXAX	SUR12-KDH-FAXAB	SUR12-AAC-BXAAX	SUR12-JAG-EAAAAX
SUR12-QDH-XXXAB	SUR12-EDH-XXXAC	SUR12-KDH-XXXAX	SUR12-AAC-XXXAAX	SUR12-JDE-CAAAD
SUR12-QCD-XXXAD	SUR12-EDH-XXXAD	SUR12-KDH-XXXAAX	SUR12-DAC-XXXAX	SUR12-JDG-BXAAX
SUR12-QCD-XXXAX	SUR12-EDH-AXAAD	SUR12-KDB-CAAAD	SUR12-DAA-XXXAAX	SUR12-JAA-XXXAAX
SUR12-NDF-XXXAB	SUR12-EDH-XXXAAX	SUR12-KDD-DXAAX	SUR12-DAC-XXXAAX	SUR12-JAC-EAAAAX
SUR12-NDF-XXXAX	SUR12-EDB-XXXAX	SUR12-HDB-XAXAX	SUR12-DDH-XXXAC	SUR12-JAC-XXXAAX
SUR12-NDH-XXXAB	SUR12-BCF-AXXAD	SUR12-MAA-XXXAX	SUR12-DDH-XXXAAX	SUR12-JDC-XXXAAX
SUR12-NDH-XXXAX	SUR12-BCH-AXXAD	SUR12-MAC-XXXAX	SUR12-DCD-XXXAX	SUR12-JAH-BXAAX
SUR12-NDH-XXAAD	SUR12-BCH-XXXAA	SUR12-MCC-XXXAC	SUR12-DDB-DXXAD	SUR12-JDF-XXXAAX
SUR12-NAD-XXXAD	SUR12-BCH-XXXAX	SUR12-MDC-XXXAX	SUR12-DDD-XXXAX	SUR12-JAB-XXAAD
SUR12-NAD-XXXAX	SUR12-BDH-AXXAB	SUR12-MAA-XXXAAX	SUR12-DDD-XXXAAX	SUR12-JDB-CAAAD
SUR12-NCB-XXXAX	SUR12-BDH-BXXAX	SUR12-MAC-XXXAAX	SUR12-ADF-XXXAX	SUR12-JDD-CAAAD
SUR12-NCD-XXXAD	SUR12-BDH-XXXAA	SUR12-MDC-XXAAD	SUR12-ADH-XXXAX	SUR12-GDH-XXXAD
SUR12-NCD-XXXAX	SUR12-BDH-XXXAX	SUR12-PAA-XXXAX	SUR12-AAH-XXXAD	
SUR12-NDB-XXXAX	SUR12-BAF-AXAAD	SUR12-PAC-XXXAX	SUR12-ACH-XXXAA	
SUR12-NDD-XXXAB	SUR12-BDH-AXAAD	SUR12-PAA-XXAAA	SUR12-ADF-XXXAD	



Surveyor S19 (GEN1) Patient Monitors				
SUR19-NBC-XXXAX	SUR19-BCH-XXXAA	SUR19-KDH-DXXAX	SUR19-AAC-XXXAX	SUR19-DDD-XXXAX
SUR19-NAA-XXXAX	SUR19-BDH-AXXAX	SUR19-KDH-FAXAB	SUR19-AAA-XXAAX	SUR19-JAG-FAAAX
SUR19-NAC-XXXAX	SUR19-BDH-BXXAB	SUR19-KDH-FBXAA	SUR19-AAC-BXAAX	SUR19-JAC-DAXAX
SUR19-NAA-XXAAX	SUR19-BDH-CXXAX	SUR19-KDH-XXXAX	SUR19-DAE-BXXAX	SUR19-JAC-XXXAX
SUR19-QAA-XXXAX	SUR19-BDH-DXXAB	SUR19-KDD-DBAAB	SUR19-DAA-XXXAX	SUR19-JDC-XXXAX
SUR19-QAC-XXXAX	SUR19-BDH-DXXAX	SUR19-HCH-XXXAC	SUR19-DAC-XXXAX	SUR19-JAA-XXAAX
SUR19-QAA-XXAAX	SUR19-BDH-XXXAA	SUR19-HDH-DXXAB	SUR19-DAA-XXAAX	SUR19-JAC-EAAAX
SUR19-NDF-XXXAX	SUR19-BDH-XXXAC	SUR19-KAC-DXAAX	SUR19-DAC-XXAAX	SUR19-JAC-FBAAX
SUR19-NAD-XXXAX	SUR19-BDH-XXXAX	SUR19-MAA-XXXAX	SUR19-DCD-XXXAX	SUR19-JDC-XXAAX
SUR19-NCD-XXXAC	SUR19-BCH-AXAAC	SUR19-MAA-XXAAX	SUR19-DDD-BXXAX	SUR19-JDH-CAXAB
SUR19-BAC-BXXAX	SUR19-BAD-XXXAX	SUR19-PAA-XXXAX	SUR19-DDD-XXXAA	SUR19-JDH-XXXAC
SUR19-BDC-CXXAX	SUR19-EAC-DXAAX	SUR19-PAC-XXXAX	SUR19-UDD-XXXAX	SUR19-JAF-XXAAX
SUR19-BAA-XXAAX	SUR19-KAG-FBXAX	SUR19-PAA-XXAAX	SUR19-AAH-XXXAX	SUR19-JDF-XXAAX
SUR19-ECE-EAXAA	SUR19-KAA-DAXAX	SUR19-PAC-XXAAX	SUR19-ADH-AXXAX	SUR19-JDD-XXXAX
SUR19-EAA-XXXAX	SUR19-KAA-XXXAX	SUR19-PDD-XXXAX	SUR19-ADH-DXXAA	SUR19-JAD-CAAAX
SUR19-EAC-XXXAX	SUR19-KBC-EBXAX	SUR19-MDF-XXXAX	SUR19-ADH-XXXAX	SUR19-JAD-DAAAX
SUR19-EBC-XXXAX	SUR19-KDC-XXXAX	SUR19-MDH-XXXAA	SUR19-ADH-XXAAX	SUR19-GDH-XXXAB
SUR19-ECF-AXXAC	SUR19-KAA-XXAAX	SUR19-MAD-XXXAX	SUR19-ACD-AXXAB	SUR19-GDH-XXXAC
SUR19-EDH-XXXAX	SUR19-KAC-FBAAX	SUR19-MCD-XXXAA	SUR19-ACD-XXXAX	SUR19-GDH-XXXAX
SUR19-EDH-AXAAX	SUR19-KDF-XXBAX	SUR19-MDD-XXXAX	SUR19-ADB-XXXAX	SUR19-GDD-XXAXX
SUR19-BCF-AXXAC	SUR19-KDF-XXXAX	SUR19-AAG-AXXAX	SUR19-ADD-BXXAX	SUR19-GDD-XXXAX
SUR19-BCH-AXXAC	SUR19-KDH-AAXAC	SUR19-AAC-BXXAX	SUR19-ADD-XXXAX	