End of Manufacturing Notification

To: Welch Allyn Customers

From: Kristin Daly

Ref: OAE HEARING SCREENER, 394 SERIES

Date: May 2, 2016

Dear Welch Allyn Customer,

Effective September 1, 2016 Welch Allyn will discontinue manufacturing the current OAE HEARING SCREENER (394 SERIES).

The NEW OAE Hearing Screener (395 Series) will be available for shipment September 1, 2016.

**Discontinued Products**

<table>
<thead>
<tr>
<th>Discontinued Part Number</th>
<th>Description</th>
<th>Replacement Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>39400</td>
<td>OAE Hearing Screener Set, Inc Printer</td>
<td>39500</td>
<td>OAE Hearing Screener Set, Inc Printer</td>
</tr>
<tr>
<td>39400-NP</td>
<td>OAE Hearing Screener Set W/O Printer</td>
<td>39500-NP</td>
<td>OAE Hearing Screener Set W/O Printer</td>
</tr>
</tbody>
</table>

**Technical Support and Repair Service**

Welch Allyn will continue to provide Technical Phone, Repair / Service, Calibration and Parts support activities on the product line, addressed in this notification, for a period of 5 years or until parts are no longer available. Technical Support will be provided through normal channels.

**Note to Partners in Care Support Agreement Customers:**

Please be assured that Welch Allyn will continue to fully support the terms of your agreement during this transition period of 5 years or until parts are no longer available. Welch Allyn will be accepting new 1 year term agreements and renewals until September 1, 2020 and 2 year agreements until September 1, 2019.

Should you have any questions regarding this initiative please don’t hesitate to contact Welch Allyn Customer Care.

Regards,

Kristin Daly – Global Marketing Specialist, Physical Assessment

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