Customer Service Bulletin

BLOODPRESSURE

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Manufacturer: Welch Allyn

Date: 2014-07-14

SAP DIR #: 80019439

Subject: CSB-ANEROID GAUGE WARRANTY

Distribution Scope: Welch Allyn Global Technical Support, Product, Field & Customer Service teams and WA Customers, ASP's, and Distributors

Product(s) Referenced: All 767 Series and DuraShock™ Aneroid gauges.

Summary: Adding “Material and Workmanship” warranty.

Issue: Welch Allyn has historically offered a “Calibration Warranty” on our aneroid gauge product line. In response to customer expectations, we are adding “Materials and Workmanship” warranty to all 767 Series Wall/Mobile and DuraShock™ aneroid gauges.

Action:
The “Material and Workmanship” warranty defined below applies to all future and prior sales.

If a gauge is found to be defective due to defects in material or workmanship during the "Materials and Workmanship" warranty period:

1. The gauge will be repaired or replaced at no charge.
2. Shipping is the responsibility of the customer.
3. The warranty start date is determined by Serial Number on gauge (YYMMDXXXXXX) or by copy of invoice.

If a gauge is determined to be out of calibration at any time within the "Calibration" warranty period:

1. The gauge will be repaired or replaced at no charge.
2. Shipping is the responsibility of the customer.
3. The warranty start date is determined by Serial Number on gauge (YYMMDXXXXXX) or by copy of invoice.

Warranty applies to gauges only. Inflation bulbs, valves, tubing and blood pressure cuffs all carry separate warranties.

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## Aneroid Gauge Warranty

<table>
<thead>
<tr>
<th>Aneroid Gauge Models</th>
<th>Materials and Workmanship</th>
<th>Calibration</th>
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<tbody>
<tr>
<td>767 Wall/Mobile</td>
<td>10 Years</td>
<td>Lifetime</td>
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<tr>
<td>DS58, DS48, DS48A</td>
<td>10 Years</td>
<td>Lifetime</td>
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<tr>
<td>DS66, DS56</td>
<td>10 Years</td>
<td>15 Years</td>
</tr>
<tr>
<td>DS45, DS45A, DS55, DS65</td>
<td>10 Years</td>
<td>10 Years</td>
</tr>
<tr>
<td>DS44, DS44A, DS54</td>
<td>5 Years</td>
<td>5 Years</td>
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**Notes:**

1. Contact Welch Allyn regarding any questions or concerns from this or other issues.
2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

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**End of Bulletin**

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<th>Revision History</th>
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<td>**Version</td>
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