

ZOLL Medical – Order Contact Information
Welch Allyn AED10, AED20 and PIC Supplies / Accessories

***South Pacific* – ZOLL Australia Pty Ltd**

Unit 10, 39 Herbert Street
St. Leonards, NSW 2065
Contact : Peter Antoniazzi
E-Mail : pantoniazzi@zoll.com.au
Tel: 02 8424 8700
FAX: 02 8424 8711

***UK* – ZOLL Medical UK Ltd.**

Contact: Mikaela Short
E-mail: mshort@zoll.com
Tel: 01928 595162
FAX: 01928 595161

***France* – ZOLL Médical France**

Contact Service Commercial : Carole Mizrahi
E-mail : commercial@zoll.fr
Tel : (+33) 01.30.57.70.40
Fax: (+33) 01.30.57.02.85

***Germany/Austria* – ZOLL Deutschland GmbH**

D-50996 Koln, Germany
Emil-Hoffman, Str 447
Contact: Andreas Frank
E-Mail: afrank@zollmedical.de
Tel: + 49.2236.87870
FAX: +49.2236.8787.77

***Remaining Europe / Middle East* – ZOLL**

Amy Schuster
269 Mill Road
Chelmsford, MA 01824-4105
E-Mail: ZOLL_WA@zoll.com
(Welch Allyn part orders / inquires only)
Tel: +1 978.421.9488
FAX: +1 978.421.0020 (orders only)

***Netherlands* - ZOLL International Holding B.V.**

Newtonweg 18, 6662 PV ELST
Contact Henri Maille
E-mail: hmaille@zoll.nl
Tel: +31 481 366410
FAX: +31 481 366411

***South Africa* - STAT-Tiakeni Medical (Pty) Ltd**

Unit 41 APD Industrial Park – Elsecar Street
KYA-SANDS, RANDBURG
+2711 708 6363

***Asia* - ZOLL Medical**

Amy Schuster - Int'l CSR
269 Mill Road
Chelmsford, MA 01824-4105
E-Mail: ZOLL_WA@zoll.com
(Welch Allyn part orders / inquires only)
Tel: +1 978.421.9488
FAX: +1 978.421.0020 (orders only)

***Latin America / Caribbean* - ZOLL**

Amy Schuster
269 Mill Road
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E-Mail: ZOLL_WA@zoll.com
(Welch Allyn part orders / inquires only)
Tel: +1 978.421.9488
FAX: +1 978.421.0020 (orders only)

***Canada* - ZOLL Medical Canada**

1750 Sismet Road, Unit #1
Mississauga, Ontario L4W 1R6
Tel: 866-442-1011
(English and French)
FAX: 905-629-0575
(Welch Allyn part orders / inquires only)

***USA* - ZOLL Medical**

269 Mill Road
Chelmsford, MA 01824-4105
Tel: 800-348-9011
FAX: 978-421-0015 (orders only)

Looking to replace your Welch Allyn or MRL defibrillator? Contact ZOLL today for help in obtaining a replacement device to meet your specific needs.

- o In the North America: 800.804.4356 or info@zoll.com
- o Outside North America: +1.978.421.9673 or ZOLL_WA@ZOLL.COM

ZOLL Medical – Contact Information
AED10, AED20 and PIC Technical Support / Repair

US, and Latin America

ZOLL Medical Corporation
269 Mill Road
Chelmsford,
MA 01824-4105 U.S.A.
+1-978-421-9655 Telephone

Canada

ZOLL Medical Canada
1750 Sismet Road, Unit #1
Mississauga, Ontario L4W 1R6
905 629 5005 Telephone
905 629 0575 Telefax

South Africa

STAT-Tiakeni Medical (Pty) Ltd
Unit 41 APD Industrial Park
Elsecar Street
KYA-SANDS, RANDBURG
Telephone: +2711 708 6363
E-mail: service@tiakenimedical.co.za

South Pacific

ZOLL Medical Australia Pty. Ltd.
Unit 10, No 39 Herbert Street
St Leonards NSW 2065 Australia
Telephone: + 61 2 8424 8700

Southeast Asia

United BMEC
2 Kim Chuan Drive
#06-01 CSI Distribution Centre
Singapore 537080
Telephone: + 65 6305 2525

Northeast Asia and China

ZOLL Medical China
1st Floor, No. 7 Building
#439 Chun Xiao Road,
Zhang Jiang Hightech Park
Shanghai, 201203, China
Telephone: + 86 21 5027 8567

UK

ZOLL Medical UK Ltd.
Contact: Christine Grace
E-mail: cgrace@zoll.com
Telephone: 01928 595188
FAX: 01928 595161

France

ZOLL Médical France
Contact Service Technique: Ludovic Loyer
E-mail: lloyer@zoll.fr
Téléphone: (+33) 0.820.02.60.68
Fax: (+33) 01.30.57.02.85

Remaining Europe and Middle East:

CRS Medical GmbH
Ringstrasse 2
35614 Asslar, Deutschland
Tel – (D/AT/CH): +49-6441-38331-152
Tel. – (international): +49-6441-38331-153
Fax: +49-6441-38331-230
E-Mail: wa-support@crs-medical.com

Note: Offices and agents listed above are the only authorized entities to provide technical support / repair service for AED10, AED10 Trainer, AED20, PIC30, PIC40 and PIC50 devices.

AED10/AED20 wall cabinets, service and replacement parts are available from HeartStation, Inc.

In North America:

Arlene Serbec
e-mail: Arlene.serbec@heartstation.com
Phone In US and Canada: 800-818-2939
Phone: 847-352-1452
Fax: 847-352-1454

Outside North America:

Keith Hochhalter
Keith.hochhalter@heartstation.com
Phone: +1.847.487.9375
Fax: +1.847.487.9378